



Riversdale Primary School

Pupil & Parent Privacy Notice

INTRODUCTION

This notice is to help parents/carers understand how and why Riversdale Primary School collects their and their children's personal information, and what we do with that information. It also explains the decisions that parents/carers can make about their child's information.

If parents/carers have any questions about this notice they can contact the school's Data Protection Lead.

This notice is relevant to parents/carers because they are able to exercise their child's data protection rights on their behalf. When the child is older (usually when they reach the age of 13) they will be considered mature enough to exercise their own data protection rights. As such the remainder of this Privacy Notice is addressed directly to Riversdale Primary School parents/carers.

WHAT IS "PERSONAL INFORMATION"?

Personal Information is the information that the school holds about your child which identifies them.

The personal information, or data, that we may collect, use, store and share (when appropriate) about your child includes, but is not restricted to:

- Contact details, contact preferences, date of birth, identification documents
- Results of internal assessments and externally set tests
- Pupil and curricular records
- Exclusion information
- Attendance information
- Safeguarding information
- Details of any support received, including care packages, plans and support providers.

We may also collect, use, store and share (when appropriate) information about your child that falls into "special categories" of more sensitive personal data. This includes, but is not restricted to, information about:

- Any medical conditions we need to be aware of, including physical and mental health
- Photographs and CCTV images captured in school
- Characteristics, such as ethnic background or special educational needs.

We may also hold data about your child that we have received from other organisations, including other schools and social services.

With regards to parents/carers, the personal information about you that we may collect, use, store and share (when appropriate) includes, but is not restricted to:

- Contact details
- Relationship to the pupil, including contact priority and parental responsibility.

HOW AND WHY DOES THE SCHOOL COLLECT AND USE PERSONAL INFORMATION?

We set out below examples of the different ways in which we use personal information and where this personal information comes from. Our primary reason for using your child's information is to provide your child with an education, whilst our primary reason for using your information is to keep you informed with your child's education, health and safety.

The admissions forms which you complete on entry to the school give us personal information about you, such as name, proof of address, medical and/or dietary information etc. and contact information for parents and carers. We also get information from your child, their teachers and other pupils. Your child's previous school/nursery also gives us information about your child if we need this to teach and care for them.

Sometimes we get information from your child's doctor and other professionals where we need this to look after your child. We collect this information to help the school run properly and safely and to let others know what we do here.

Here are some examples:

- We need to tell all appropriate members of staff if your child is allergic to something or might need extra help with some tasks.
- We may need to share information about your child's health and wellbeing with the School Nurse.
- We may use CCTV to make sure the school site is safe. CCTV is not used in private areas such as changing rooms or toilets. CCTV data is overwritten approximately every 14 days although, only in specific circumstances, footage is retained for a longer period to safeguard the children in accordance with our internal policy.
- We may need to report some of your child's information to the government. For example, we may need to tell the local authority that your child attends our school or let them know if we have any concerns about your child's welfare.
- We may need information about any court orders or criminal petitions which relate to your child. This is so that we can safeguard your child's welfare and wellbeing and the other pupils at the school.
- Depending on where your child will go when they leave us we may need to provide their information to other schools. For example, we may share information about your child's results and provide references. We may need to pass on information which they need to look after your child.
- We may need to share information with the police or our legal advisers if something goes wrong or to help with an inquiry.
- Occasionally we may use consultants, experts and other advisors to assist the school in fulfilling its obligations and to help run the school properly. We might need to share your child's information with them if this is relevant to their work.
- If your child has misbehaved in a serious way, and the police have become involved, we may need to use information about the action taken by the police.
- We may share some information with our insurance company to make sure that we have the insurance cover that we need.
- We may share your child's academic and (where appropriate) their behaviour records with you or their education guardian so you can support their schooling.
- We will monitor your child's use of the internet and mobile electronic devices at school e.g. iPads. This is to check that your child is following the school's Acceptable Use Policy when using this technology and not putting themselves at risk of harm. If you would like more information about this you can read the Acceptable Use Policy or speak to the Headteacher or Assistant Headteacher in charge of Online Safety.
- We may use photographs or videos of your child for our website, Weduc and social media accounts to show prospective pupils what we do here and to advertise the school. We may continue to use these photographs and videos after your child has left the school. You will complete a permissions form as part of the school's admissions process.

- Sometimes we use photographs and videos for teaching purposes, for example, to highlight an activity in your child's exercise books or record a particular lesson. We will not include names next to photographs. If you have any concerns about us using photographs or videos of your child please speak to the Headteacher or Assistant Headteacher in charge of Online Safety.
- We publish our public exam results, events and other news on the website and put articles and photographs on Weduc, and occasionally the local news, to tell people about what we have been doing.
- We sometimes use contractors to handle personal information on our behalf. The next section provides some examples.
 - IT consultants might access information about your child when checking the security of our IT network; and
 - We use Google for Education. This is a third-party cloud-based service that stores some information for the purpose of providing a modern and up-to-date education.
 - We also use Wonde. This is a third-party service that connects our school's MIS to other educational platforms/services including the DfE. The school has control of the permissions, allowing us to ensure that only the correct and necessary information is shared.

We will only share your child's information with other people and organisations when we have a good reason to do so. In exceptional circumstances, we may need to share it more widely than we would normally. If you have any concerns about the above, please speak to the Headteacher or Assistant Headteacher in charge of Online Safety.

WHO DO WE SHARE PUPIL INFORMATION WITH?

We routinely share pupil information with:

- The Department for Education. We share pupils' data with the Department for Education on a statutory basis. This data sharing underpins school funding and educational attainment policy and monitoring.
- Our local authority (Wandsworth Borough Council). We are required to share information about our pupils with our local authority under section 3 of The Education (Information About Individual Pupils) (England) Regulations 2013.
- Schools that the pupil's attend after leaving us.
- A provider of education sector-wide software used by the school which holds all the personal details of every school pupil to assist the school in management of data and reporting. This is often referred to as an MIS and for this the school currently uses Arbor.
- The school's catering company which holds information on any pupil who has an eating allergy to ensure their safety at lunchtimes.
- Supplier of academic marking, attainment and progress software used by the school which holds the name, class and marks for each pupil's assessments. For this the school currently uses Insight Tracking.
- Supplier of software packages used by the school to deliver remote education and/or virtual learning opportunities including daily skills practice. These packages hold the pupil's name and pupil's class. For this the school currently uses:
 - Google for Education
 - Times Table Rock Stars
 - Century Tech
- Where necessary, the school employs the support of a third-party data transferral service called WONDE to integrate the school's MIS with the external platforms identified above. This is also used by the Department for Education to transfer data from our MIS to their systems, such as pupil attendance statistics.
- Supplier of software used by the school to facilitate parents paying for school dinners, school clubs, school trips and uniforms. It also helps the school communicate with parents by sending in-app

messages. It holds the pupil's name, pupil's class, parent's name and telephone number. For this the school currently uses Weduc.

- Supplier of safeguarding software used by the school to assist the school in managing the safeguarding of pupils' mental and physical wellbeing on a case-by-case basis. This holds the name of any pupil for whom a member of staff has a concern. For this the school currently uses CPOMS.
- Counselling and therapeutic services which provides support to pupils to cope with emotional and behavioural difficulties.
- Suppliers of extra-curricular clubs that are run at the school.
- Learning centres and other establishments where the school organises school journeys or trips which may require relevant information on pupils attending.
- Supplier of signing in software which is used for visitors to the school. For this the school currently uses InVentry.

The information shared with the above is only as much as they need to achieve the stated purpose agreed with the school.

Information accessed on pupils by staff is only as much as they need to fulfil the requirements of their job descriptions with different levels of permissions depending upon the member of staff's professional requirements.

OUR LEGAL GROUNDS FOR USING YOUR INFORMATION

This section contains information about the legal basis that we are relying on when handling your child's information.

PUBLIC INTERESTS

This means that the processing of your child's data is necessary for public interests. The school relies on public interests for most of the ways in which it uses your child's information. Specifically, the school has a public interest in:

- Providing your child with an education.
- Safeguarding and promoting your child's welfare and the welfare of other children.
- Promoting the objectives and interests of the school.
- Facilitating the efficient operation of the school.
- Ensuring that all relevant legal obligations of the school are complied with.

LEGAL OBLIGATION

Where the school needs to use your child's information in order to comply with a legal obligation, for example to report a concern about your child's wellbeing to Children's Services, we may also have to disclose your child's information to third parties such as the courts, the local authority or the police where legally obliged to do so.

LEGITIMATE INTEREST

Personal data may be processed on the basis that the school has a legitimate interest in processing that data, provided that such legitimate interest is not overridden by the rights or freedoms of the child. The school must also comply with an additional condition where it processes special categories of personal information. These special categories include: personal information revealing racial or ethnic origin, political opinions, religious or philosophical beliefs, genetic information, biometric information, health information etc.

VITAL INTERESTS

To protect the vital interests of any person where that person cannot give consent, for example, if they are seriously hurt and are unconscious.

LEGAL CLAIMS

The processing is necessary for the establishment, exercise or defence of legal claims. This allows us to share information with our legal advisors and insurers.

COLLECTING PERSONAL INFORMATION WITH CONSENT

We may ask for your consent to use your child's information in certain ways which are not otherwise covered by any of the reasons set out above, such as for direct marketing purposes. If we ask for your consent to use your or your child's personal information for these reasons you can take back this consent at any time. Any use of your information before you withdraw your consent remains valid. Please contact the School Business Manager if you would like to withdraw any consent given. Please note the right to withdraw consent does not apply where the school is using your or your child's information for any of the other reasons set out above, such as where required in order to provide your child with an education (public interest).

SENDING INFORMATION TO OTHER COUNTRIES

We may send your child's information to countries which do not have the same level of protection for personal information as there is in the UK. For example, we may store your child's information on cloud computer storage based overseas or communicate with you about your child by email when you are overseas (for example, when you are on holiday).

The European Commission has produced a list of countries which have adequate data protection rules. The list can be found here:

http://ec.europa.eu/justice/data-protection/international-transfers/adequacy/index_en.htm

If the country that we are sending your information to is not on the list or is not a country within the EEA (which means the European Union, Liechtenstein, Norway and Iceland) then, it might not have the same level of protection for personal information as there is in the UK. Where this is the case we will seek additional safeguards from the relevant third parties before supplying them with personal data. If you have any questions about the safeguards that are in place please contact the Headteacher.

FOR HOW LONG DO WE KEEP YOUR CHILD'S INFORMATION?

We keep your child's information for as long as we need to in order to educate and look after them. We will keep certain information after your child has left the school. In exceptional circumstances, we may keep your child's information for a longer time than usual, but we would only do so if we had a good reason and only if we are allowed to do so under data protection law.

WHAT DECISIONS CAN YOU MAKE ABOUT YOUR CHILD'S INFORMATION?

From May 2018, you are able to make various decisions about your child's information. Some of these are new rights whilst others build on your child's existing rights. Your child's rights are as follows:

- if information is incorrect you can ask us to correct it;
- you can also ask what information we hold about your child and be provided with a copy. We will also give you extra information, such as why we use this information about your child, where it came from and what types of people we have sent it to;

- you can ask us to delete the information that we hold about your child in certain circumstances. For example, where we no longer need the information;
- you can ask us to send you, or another organisation, certain types of information about your child in a format that can be read by computer;
- our use of information about your child may be restricted in some cases. For example, if you tell us that the information is inaccurate we can only use it for limited purposes while we check its accuracy.

FURTHER INFORMATION AND GUIDANCE

This notice is to explain how we look after your child's personal information. The Headteacher or Assistant Headteacher in charge of Online Safety and Data Protection can answer any questions which you might have.

Please contact them if:

- you object to us using your information for marketing purposes. We will stop using your information for marketing purposes if you tell us not to; or
- you would like us to update the information we hold about your child; or
- you have any concerns about our data processing.

If you consider that we have not acted properly when using your child's personal information, you can also contact the Information Commissioner's Office: ico.org.uk.

CONTACT

If you would like to discuss anything in this privacy notice, please contact our Headteacher in the first instance.

Data Protection Officer: Gary Hipple, Wandsworth Borough Council Email:
Gary.Hipple@richmondandwandsworth.gov.uk

DATE: 27th September 2025

REVIEW DATE: 26th September 2026